



Help for Return filing (ERI) Pack

Introduction: In the month end of July 2013, maximum person faced problem in e-filing of the return due to non-accessibility of website. Considering this problem our company decided to provide an alternative to its users. Company has started ERI (e-Return Intermediary) facility. In this facility company will work as ERI. The return submitted by users through ERI option will come to the company server and will then be uploaded to the Income Tax website. Department provides separate channel for efiling to ERI.

We strongly recommend to use this method as an alternative method. If Returns are uploaded through direct method, opt direct method.

Modus Operandi

- 1. The return filed by ERI channel will first come to the PSPL server.
- 2. PSPL server uploads the returns on department server in interval of 30 minutes.
- 3. The return filing date will be the date of upload by ERI
- 4. Generally department process the uploaded return within 10 minutes. But as per guideline department server may take upto 24 hours for processing of the return if there is heavy load. But the return filing date will the date on which the return was uploaded to the department server.
- 5. If there is any error in xml file, department may reject the return and return is required to upload again. In this case PSPL will provide token number and date of uploading to the departmental server. At present if return is rejected by the department server, it will be treated as no return filed but there will be track that you have filed the return with ERI channel.

Features:

- ✓ Facility to fast uploading of e-return.
- ✓ Relief from Last dates income tax site traffic.
- \checkmark Time saving process.
- ✓ User can check status of filled return.
- ✓ First 10 units are free of cost for all existing CompuTax users.

Process for use service of ERI

1. How to Purchase the facility of ERI?

- This facility can be availed by paying a nominal charge. There is discounted rates upto10.09.2013.
- Click on ERI Management button provided in "Office Assistant" of CompuTax (Below the Intimation u/s 143(1) button.

- Click on "Purchase Credit". A screen will open containing different type of ERI packs, having different rates according to number of units (returns).
- > Select any one ERI pack, which you want to purchase and click on "Purchase now"
- > **"Make payment**" either by net banking or credit card.

2. How to use the facility of ERI?

- The process is same for filing of the return. For filing return through ERI channel, an option is provided right hand site of "Online activities" button. Select it.
- > Now select "Return Submit" and click "Online activities" button.
- It will show a message "File Successfully uploaded on ERI website, Remaining Credit is ."
- After filing the return data will lock as return filed. On main page of computation a link will be highlighted "Get status".
- > Following status may be shown accordingly;
 - Return not uploaded (Pending upload by PSPL server to Department server)
 - Return uploaded but status not received (Returns Successfully uploaded to department server)
 - Return successfully uploaded (Return accepted by Department server. At this time Form V can download from "**My Return**" from assesse user ID and Password)
 - Return successfully uploaded, ITR V received (ITR V received on PSPL server)
- If ERI credit balance is not available in user account it will show a message of "insufficient credit".
- The return uploaded through ERI channel can also rejected by department if it have some deficiency

ERI Management

Returns filed through ERI channel can also be managed in bulk. New button "ERI Management" has been added in "Office Assistant".

- From this button you can find out the status of the all return filed through ERI
- You can download ITR V for all clients

Terms & Conditions

- 1. The pack purchase by you is valid upto 31.3.2014. The unused credits will expire on 1.4.2014.
- 2. The returns received by PSPL server will be uploaded to Department server within 30 minutes.
- The status of return filed through ERI is updated by the Income Tax Department from 10 minutes to 24 hours. So kindly check & confirm the final status after filing through ERI. PSPL, its dealers, staff or its associates are not responsible for rejection of return by the department.
- 4. In case of rejection of any return, PSPL will provide the Token Number and date on which the return uploaded on department server.

Commercials

Ten (10) returns Free as an introductory offer

Qty	Price upto 10 th Sept. 2013	Pricing after 10 th Sept. 2013
50	350	500
100	500	750
250	750	1000
500	1000	1500
5000	1500	2500

Plus Service Tax, as applicable.

Professional Softec Pvt Ltd